

### General Terms and Conditions of GREENTECH SHOW GmbH for participation in its events

### §1 Scope of application

 These General Terms and Conditions govern the contractual relationship between the participant and Greentech Show GmbH, represented by the Managing Director Marco Voigt, Münzstraße 15, 10178 Berlin (hereinafter: GTS) as the organiser for participation in all components of the GREENTECH FESTIVAL or GTF CONNECT (hereinafter: event).

#### § 2 Registration

- 1. Registration for participation in the event takes place online via the GTS ticket portal
- 2. Registrations are made via the ticketing system used by GTS. The participant will receive a confirmation of registration from the ticketing service provider by e-mail. The contract between the participant and GTS is concluded upon receipt of this confirmation of registration.
- 3. If the registration for the desired event cannot be considered, GTS will inform the participant of this and, if necessary, indicate alternative events.

#### § 3 Compensation

- The fee (participation fee) can be found on the registration form. The amount stated there covers participation in the GTS event. The price does not include travel, accommodation and subsistence costs for participants. The amount stated does not include the statutory value added tax.
- 2. The specified ticket price is due immediately and the means of payment specified by the visitor will be debited immediately after the ordering process.

#### § 4 Changes to the event

- GTS is entitled to relocate the event in terms of time and/or location, to use other speakers
  instead of those announced or to change the programme of the event. In the event of complete
  or partial postponement or curtailment of the event, the contract shall be deemed to have been
  concluded for the changed duration unless the participant objects within two weeks of
  notification; the participant must be informed of this legal consequence in the notification. The
  agreed price shall not be reduced.
- 2. If there is an important reason, in particular if the speaker cancels or if the number of participants is too low, GTS may cancel the event and terminate the contract extraordinarily. In this case, the mutual performance obligations of the parties shall lapse; the participant shall receive a refund of any remuneration already paid. Claims for travel and/or accommodation costs and loss of working hours are excluded, unless such costs are incurred due to wilful or grossly negligent behaviour on the part of GTS. Further claims by the participant are excluded.



3. GTS shall inform the registered participants immediately of any changes to the time or location of the event and of any significant changes to the course of the event, as well as of any cancellation of the event in accordance with paragraph 1.

## § 5 Cancellation by the participant; substitute person

- 1. A contractual right of withdrawal or cancellation for the participant is not agreed.
- 2. If the participant is unable to attend the event for whatever reason the participation fee is still due and payments already made will not be refunded. This also applies if the participant cancels his/her participation before the start of the event.
- 3. If the participant is unable to attend the event, he/she is entitled to nominate a substitute person to attend the event instead of him/her. The replacement person must be named to the organiser. For this purpose, the details required for registration must be adjusted in the ticket system.

## § 6 Liability

- 1. GTS shall be liable without limitation in accordance with the statutory provisions
  - a) for injury to life, limb and health caused by a negligent or wilful breach of duty by GTS, its legal representatives or vicarious agents,
  - b) for damages arising from the Product Liability Act and
  - c) for damages caused by intent or gross negligence or in the case of a guarantee.
- 2. GTS shall only be liable for slight negligence if an obligation is breached, the fulfilment of which is of particular importance for achieving the purpose of the contract ('cardinal obligation'). These are obligations whose fulfilment is essential for the proper performance of the contract and on whose compliance the other party to the contract regularly relies and may rely. This liability is limited to the foreseeable damage typical of the contract.
- 3. Any further liability of GTS is excluded; this also applies to tortious claims or claims for reimbursement of futile expenses instead of performance. Insofar as the liability of GTS is excluded or limited, this also applies to the personal liability of its legal representatives, employees or vicarious agents
- 4. The limitation period for claims by the participant is one year, unless they are based on wilful acts by the legal representatives of GTS, its vicarious agents or its employees. The same applies to direct claims against the aforementioned persons.

# § 7 Copyright

 The event documents may only be used personally by the participant and may only be reproduced, published or otherwise passed on to third parties in whole or in part with the prior written consent of GTS and the speaker.

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2. Should the speaker, exhibitor or sponsor himself provide documents online, GTS accepts no liability for the topicality, completeness, correctness or quality of the documents provided. The speaker, exhibitor or sponsor alone shall be liable for the content and any damage arising from the use of such information and links provided online.

## § 8 Image and sound recordings

- 1. Recording of the event, e.g. on audio or video tapes by the participant, is not permitted without the express authorisation of GTS.
- GTS is authorised to make commercial image and video recordings of the event and its participants or to have them made and to use them freely in any form with reference to the event. GTS is also authorised to allow third parties to use such images and videos.

# § 9 Data protection

GTS uses the personal data collected during registration for the purposes of contract fulfilment and - if you have given your separate consent - for marketing and advertising purposes. Transmission to third parties may be necessary for this purpose. In particular in connection with the registration and invoicing of participation fees, the necessary personal data will be transmitted to the service provider vivenu GmbH, Kesselstraße 3, 40221 Düsseldorf and used accordingly.

## § 10 Right of cancellation for consumers

If the participant is a consumer within the meaning of § 13 BGB, the following applies:

Cancellation policy - You have the right to cancel this contract within fourteen days without giving any reason. The cancellation period is fourteen days from the date of conclusion of the contract.

In order to exercise your right of cancellation, you must inform Greentech Show GmbH of your decision to cancel this contract by means of a clear statement (e.g. a letter sent by post or e-mail). You can use the cancellation form below, but this is not mandatory. To comply with the cancellation period, it is sufficient that you have sent the notification of the exercise of the right of cancellation before the expiry of the cancellation period.

## Consequences of the cancellation

If you withdraw from this contract, GTS shall reimburse to you all payments received from you, including the costs of delivery (with the exception of the supplementary costs resulting from your choice of a type of delivery other than the least expensive type of standard delivery offered by GTS), without undue delay and in any event not later than 14 days from the day on which GTS is informed about your decision to withdraw from this contract. For this repayment, GTS will use the same means of payment that you used for the original transaction, unless expressly agreed otherwise with you; under no circumstances will you be charged any fees for this repayment.





If you have requested that the service should commence during the cancellation period, you must pay GTS a reasonable amount corresponding to the proportion of the services already provided up to the time at which you inform GTS of the exercise of the right of cancellation with regard to this contract compared to the total scope of the services provided for in the contract.

## Sample cancellation form

(If you wish to cancel the contract, please complete and return this form)

To GREENTECH SHOW GmbH, Münzstraße 15, 10178 Berlin, e-mail: info@greentechfestival.com.

I/we (\*) hereby revoke the contract concluded by me/us (\*) for the provision of the following services (\*)/

- Ordered on (\*)/received on (\*):
- Name of the consumer(s):
- Address of the consumer(s):
- Date: \_
- (\*) Delete as appropriate.

## End of the cancellation policy

## § 11 Information on online dispute resolution pursuant to Art. 14 para. 1 ODR-VO:

The European Commission provides a platform for online dispute resolution (OS), which you can find at http://ec.europa.eu/consumers/odr/. Our e-mail address is: info@greentechfestival.com Information on consumer dispute resolution in accordance with Section 36 VSBG: We will not participate in a dispute resolution procedure before a consumer arbitration board within the meaning of the Consumer Dispute Resolution Act and are not obliged to do so.

## § 12 Final provisions

- 1. Additional agreements must be made in writing to be valid.
- 2. Deviating general terms and conditions of the participant shall not be valid.
- 3. Place of jurisdiction in dealings with merchants, legal entities under public law or special funds under public law is the registered office of GREENTECH SHOW GmbH, Berlin.

Berlin, November 2024